

**AUS920030326US1**

**10/606,683**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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**NOV 26 2007**

In re Application of:

Hughes, et al.

Serial No.:

10/606,683

Filing Date:

June 26, 2003

Group Art Unit:

2645

Examiner:

Gerald Gauthier

For:

**METHOD FOR PERSONALIZING**

**COMPUTERIZED CUSTOMER SERVICE**

Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

Sir:

Responsive to the Office Action of July 25, 2007 please consider the following arguments advanced in the above-identified application.

There are no further amendments to the Claims as reflected in the listing of Claims which begins on page 2 of this paper.

Remarks / Arguments begin on page 6 of this paper.

Response to July 25, 2007 Office Action

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November 26, 2007